

SBC: Do I really need it?

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Challenge in Telecom industry?

Bangladesh Safe home for foreign VOIP frauds

RAB arrested 37 Chinese and Taiwanese nationals and seize (Dhaka tribune 2014)

BTRC asks telcos to check call spoofing (prothomalo 2016)

BTRC alerts mobile users to frauds

(<https://www.thedailystar.net> 2016)

bKash fraud gang members run amok (Observerbd.com 2018)



FBI finds Philippine hackers Compromised AT&T network and used their phone systems to call others long distance phone number. AT&T losses of up to \$2.0 million (November 2011)

Massive DDoS attacks a growing threat to a VoIP service.

It crashes TelePacific VoIP system. Average 34 million SIP traffic VoIP connections requests in 1 day and flooding their systems (March 2011)

IP-Telephony Service scenario in Bangladesh

24 active IPTSP
(Sipix.bdix.net)

Who is used

1. Individual person
2. Bank and financial institute
3. University
4. Airline industry
5. Ecommerce site
6. others

Technology used

1. IP Phone
2. Callcenter
3. IP-PABX
4. Hosted service

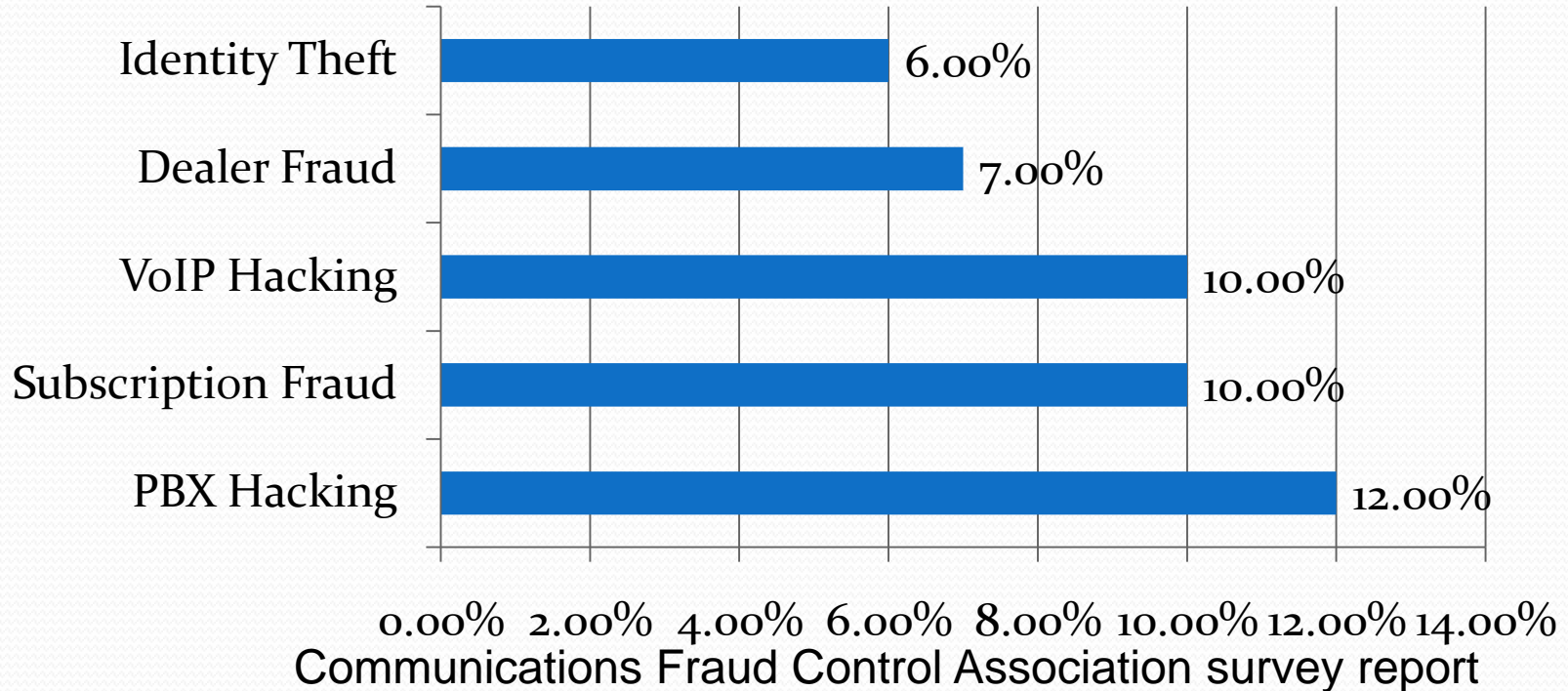
Fact of VOIP business

Through illegal voice over internet protocol (VOIP) Bangladesh government yearly losses tk130 billion revenue annually
(dailyasianage.com 2017)

The global telecom industry annual losses of \$46.3 Billion due to toll fraud
According to the Global Loss Survey 2013 of the communications Fraud Control Association (CFCA)

Abuse Methods in telecom industry

Top 5 Emerging Fraud Methods



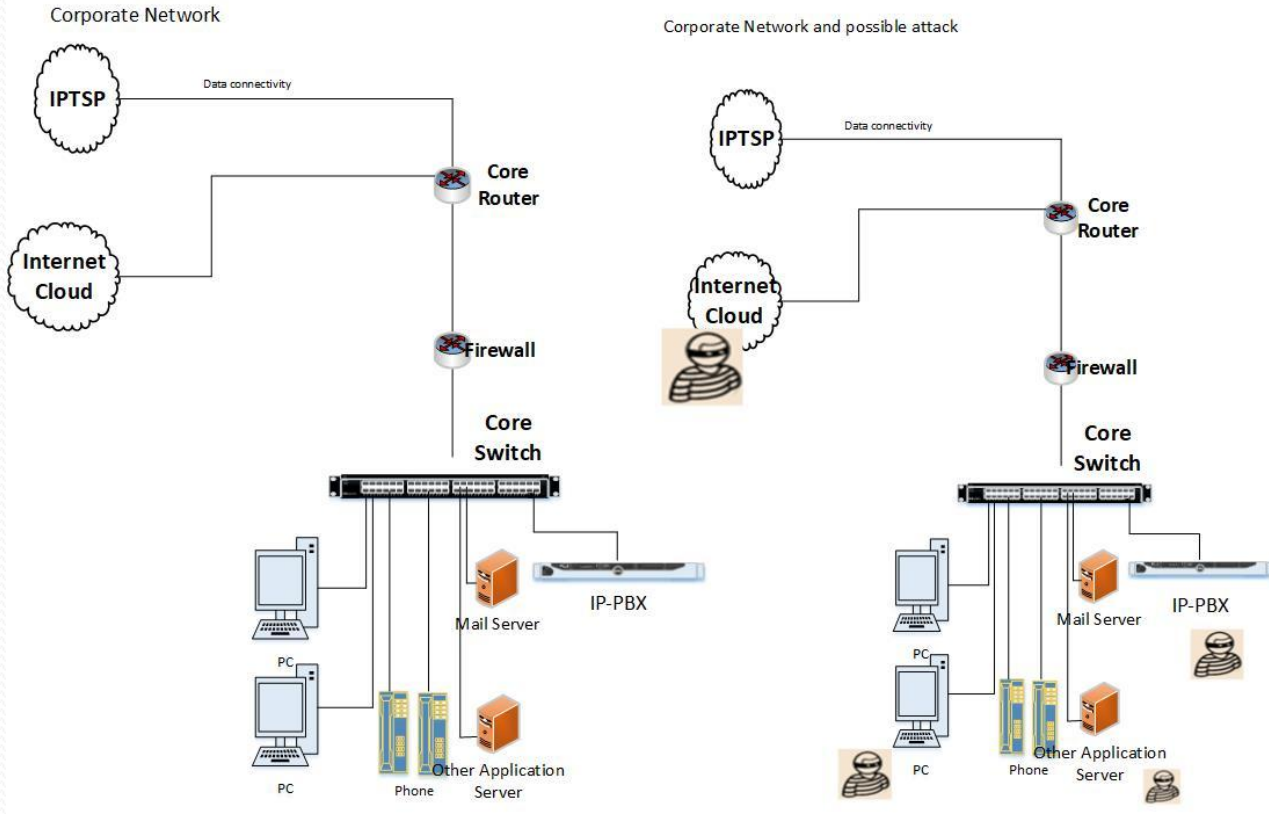


**So Security is utterly eminent
indispensable**

What is sip trunk?

- Session Initiation Protocol (SIP)
 - Controls multimedia communication sessions such as voice, instant messaging, video, etc.
 - Many types of devices - computers, phones, video equipment, etc. - can exchange data over SIP
 - SIP is considered a quality protocol with flexibility to support integrated voice & data communications
- SIP Trunk
 - Virtual voice channels (or paths) over an Internet Protocol (IP) network
 - One SIP trunk can support many direct inward dial (DID) extensions

SIP TRUNK



What is SBC?

Session



Border



Controller



A Session Border Controller (SBC) is a dedicated hardware device or application that governing calls on a VOIP network. It's allowing only authorized session pass through the connecting point.

Which Reasons you need to SBC?

Session Control

Call admission control, routing, Billing,
NAT

Security

Encryption, Authentication, Policy,
Firewall , VoIP Fraud

Interoperability

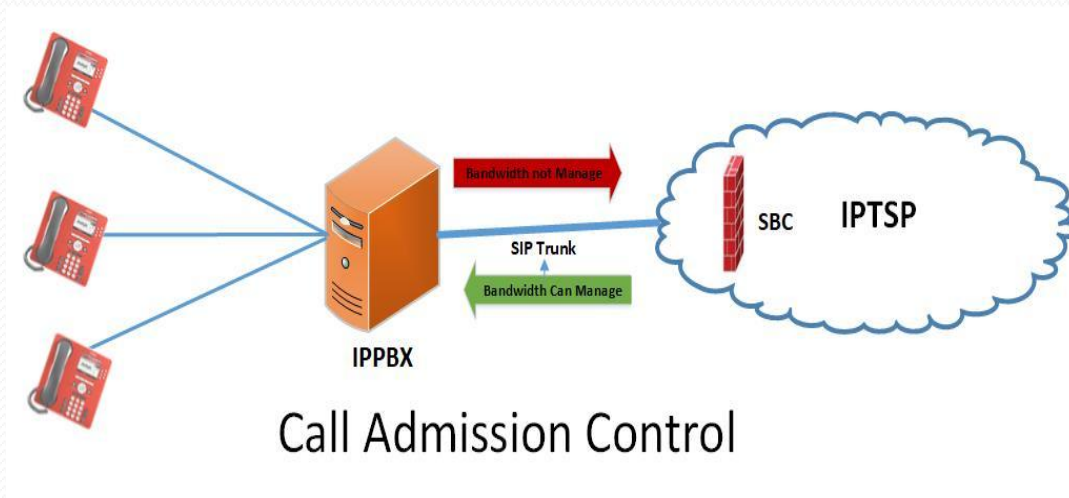
SIP -SIP,-1 H323-sip, DTMF relay and
interworking, Voice Transcoding

Demarcation

Fault Isolation, Topology Hiding, Session
Border

Session Control

- Check available Bandwidth
- Call limit set
- Policy

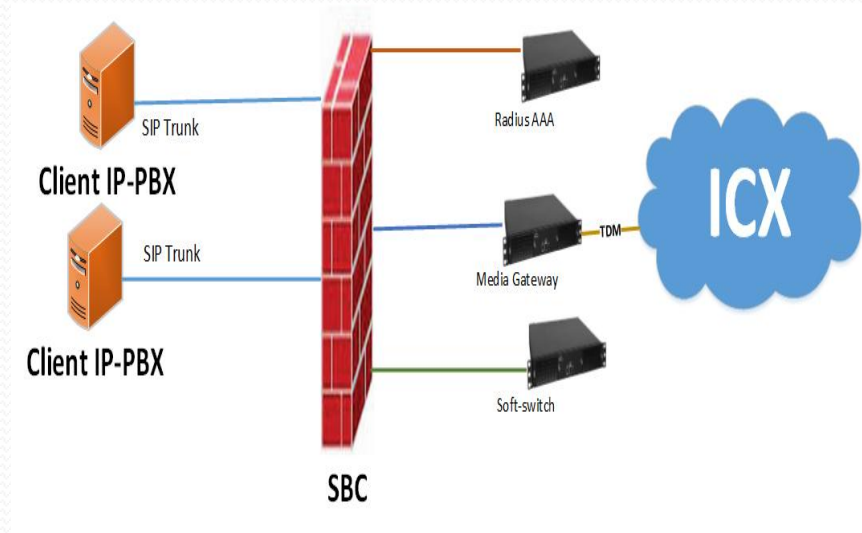


Session Control

- Class 4 routing:
- Internal Routed database
- Load share Database
- Priority routing
- Least cost routing
- Or custom routing

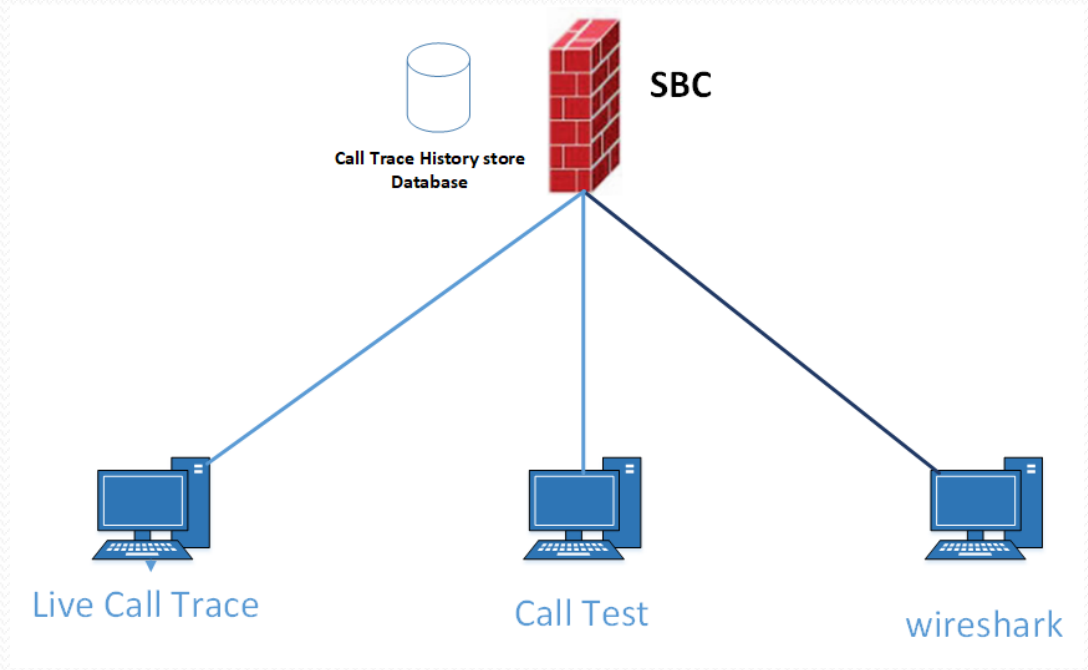
- Radius AAA
- Authentication, Authorization,
- Accounting

Billing and Routing

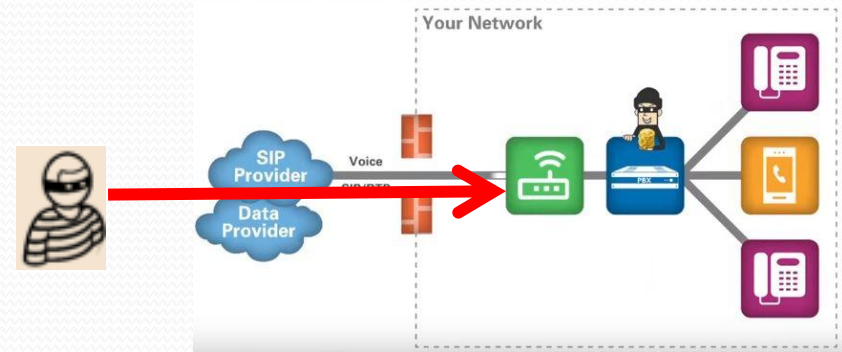
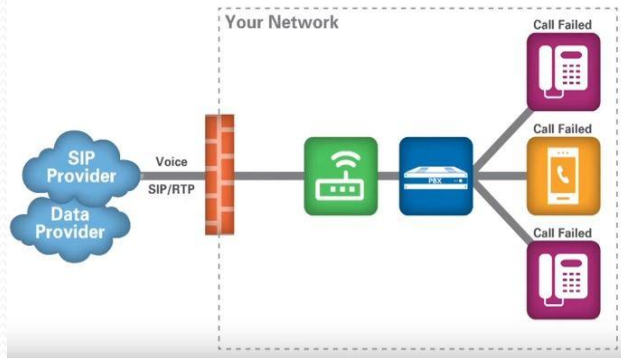


Session Control

- Session troubleshooting
- Live call analysis
- Call test
- Call recording
- Live wireshark analysis



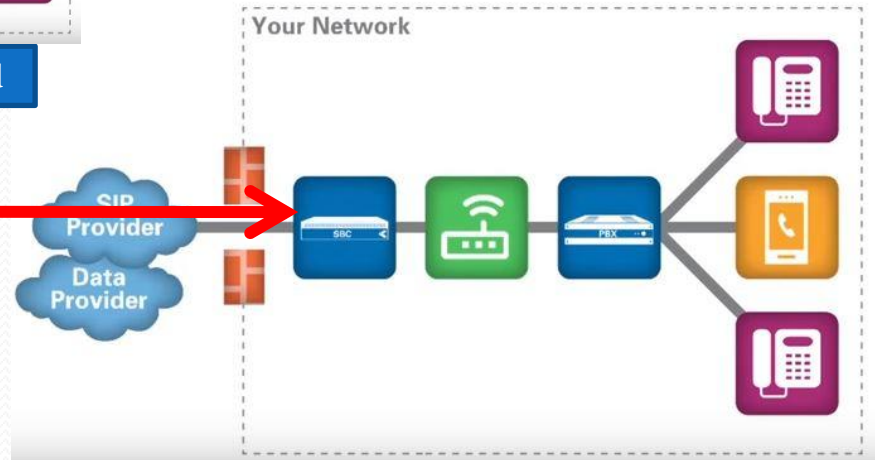
SBC protect your traffic



Open port trunk registered and hacker make money

Block sip port trunk not registered

SBC Protect The Attack



Security

Demarcation

SBC Security

Threat Protection

UDP Threats
UDP Flood
RTP Threats
RTP spoofing
SIP Threats
SIP Invite spoof
IP Threat
IP Spoofing
ICMP Threat
ICMP flood
TCP Threat
Scan attack-
TCP port

Sip firewall

Log or block
failed sip
request

IP firewall

Block
service
Allow
service

SBC Intrusion Detection

SBC has been pre-
configured with a set of
known attacks

Sip rate limit

Prevent DOS
type attack
If limit cross
Dynamic
block IP

Comparison SBCs vs. Firewalls

SBC

- Back-to-back user agent
- Fully state-aware at
 - layers 2-7
 - Inspects and modifies any application layer header info (SIP, SDP, etc.)
 - Can terminate, initiate, re-initiate signaling & SDP
 - Static & dynamic ACLs

Firewalls

- Maintains single session
- Fully state-aware at
 - layers 3 & 4 only
 - Inspects and modifies only application layer addresses (SIP, SDP, etc.)
 - Unable to terminate, initiate, re-initiate signaling & SDP
 - Static ACLs only

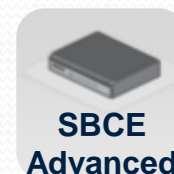
Segment of VoIP Security

Layer 3 attack
Layer 4 attack

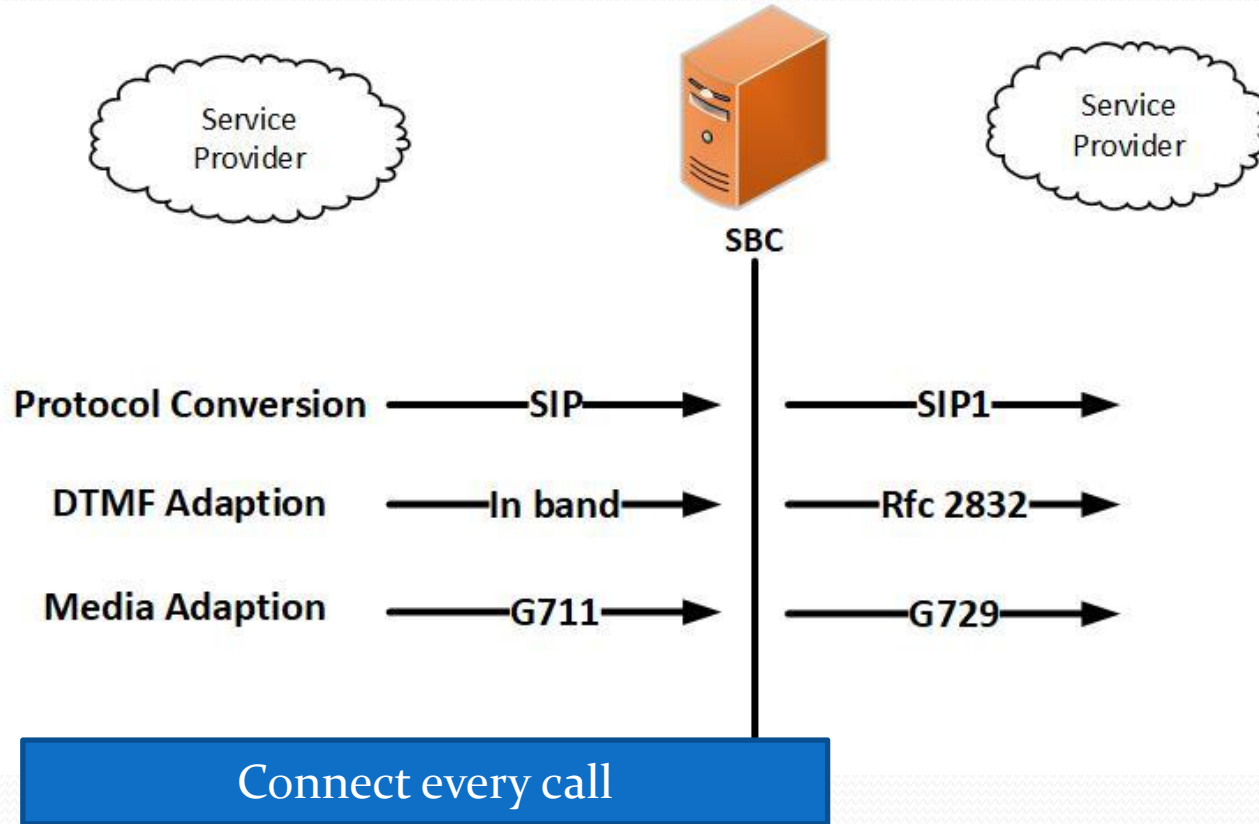
OS attack
Application attack

SIP protocol fuzzing
SIP denial of service/distributed denial of service
SIP spoofing
SIP advanced toll fraud (call walking, stealth attacks)

Media Replication
Signaling/Media Encryption

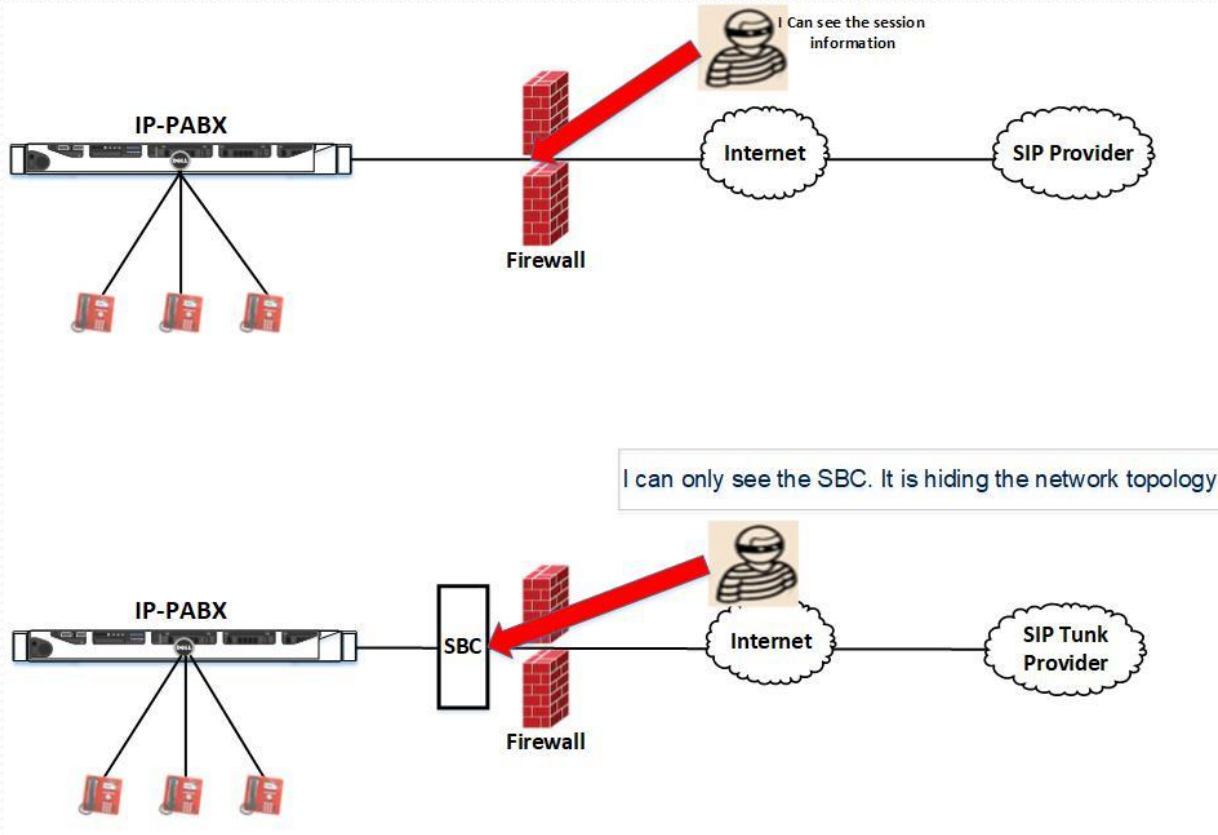


SBC interoperability



- ## Connect every call
1. Connect sessions even with miasmas
 2. Less route retries call ASR increase
 3. Connect session even no common codec
 4. Establish more calls to improve ASR

SBC Demarcation



- Demarcation
- 1. Fault Isolation and dynamic black list
- 2. Topology hiding



SBC Cover your business size ?

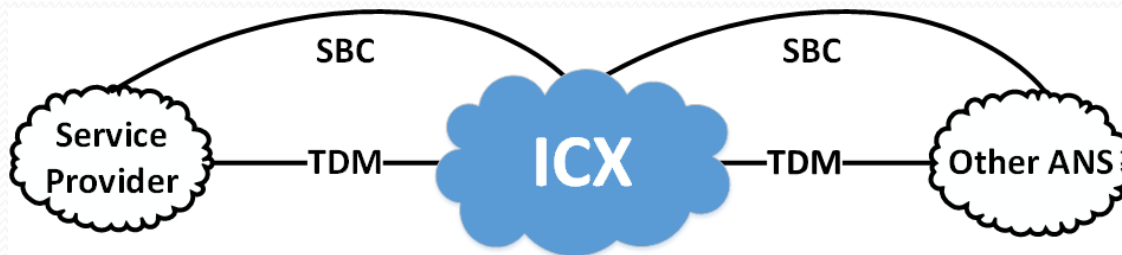
High capacity up to 60000 current session handle with media RTP

Swift handle inbound and out bound call

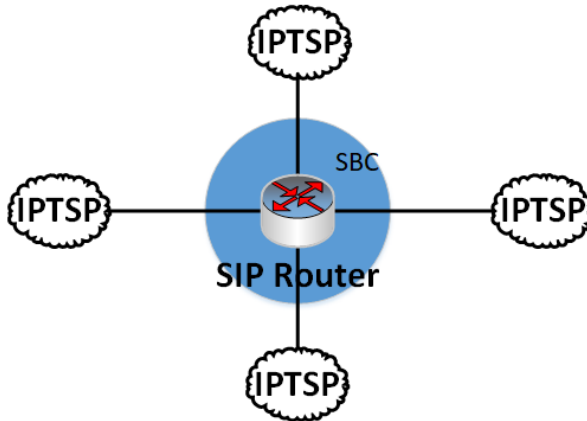
Minimize delay on call setup

Reduce call drop

Telephony Service Provider Future Diagram



IPTSP to Others ANS through ICX Connectivity



IPTSP to IPTSP Connectivity

THE WEAPONS AT
THEIR FINGERTIPS

1700AD

10,000 BC

10 BC

1500AD

1910AD

2010AD

TODAY

DRONE
STRIKE

CYBER-
ATTACK



Thank You